

The Executives in Workers' Comp and Risk Conference

\$399 Early Bird before February 1, 2024 \$450 Afterward. Attendee tickets pricing not available for Service Providers, Attorneys, sales or marketing positions.

TIME: 9:00 - 10:00 AM
ROOM NAME: Macro-Pro

Agnes Hoerberling
Chief Executive Officer, Intercare

Tyrone Spears
Chief, Workers' Compensation Division,
City of Los Angeles

Tanya L. Parker
Director, Client Engagement, Safety National

Bridging The Talent Gap – Where Have All The People Gone?

Labor shortages—a consequence of the pandemic—coupled with seasoned professionals retiring and a lack of industry appeal to younger generations, pose immediate challenges to our industry. Urgency is paramount, and industry action is crucial. We'll explore:

- Technology for workforce support.
- Retiree re-engagement strategies.
- Enhancing work/life balance for current staff.
- The impact of the 2028 Summer Olympics.
- Sustainability through industry stakeholders.

Gain insights and ideas to spark conversations in your organization on mitigating labor shortages, retaining staff, and attracting new talent.

TIME: 9:00 - 10:00 AM
ROOM NAME: MEDEX

Tim Kinsey
Managing Partner, Thomas Kinsey, LLP

Legal Update

We will address recent court decisions and leverage them for our benefit. Stay current on 2024 case law to understand its implications and develop key strategies that minimize exposure.

- Strategic Adaptation: Identify underused tactics within your business and implement strategies in line with new court decisions.
- Proactive Risk Management: Develop plans to mitigate risks and align your practices with legal changes.
- Enhance Workers' Compensation Practices: Enhance safety measures and training to ensure better outcomes.

TIME: 9:00 - 10:00 AM
ROOM NAME: Rossi Law Group

Leah Cooper
Managing Director, Global Consumer Technology,
Sedgwick

Artificial Intelligence: Buckle Up for a Look Behind the Curtain and a Glimpse of What Is to Come

AI is playing a significant role in speeding up the claims process. By using AI-powered algorithms to analyze data and automate tasks, claim professionals can reduce the time it takes to process claims, from initial filing to settlement. AI can also help detect fraudulent claims and improve risk assessment and pricing. Additionally, AI-powered chatbots and virtual assistants can improve customer experience by providing quick and effective responses. Overall, AI has the potential to streamline the claims process, reduce costs, and enhance customer satisfaction—making it an important tool for businesses looking to stay competitive in an increasingly digital world. Understand how to use AI to balance tools, data, and talent when assisting people with injuries.

TIME: 10:00 - 10:45 AM

Morning Break

TIME: 10:45 AM - 12:00 PM

ROOM: Stacey L Tokunaga Room-
General Session



Mark Walls

Vice President Client Engagement
Safety National



Kimberly George

Global Head, Innovation
& Product Development
Sedgwick

GENERAL SESSION

Out Front Ideas with Kimberly & Mark The State of Workers Compensation

The Out Front Ideas team—Kimberly George from Sedgwick and Mark Walls from Safety National—returns to EWC to lead another compelling industry keynote session. This year, a panel of industry executives joins them for a discussion on the State of Workers Compensation. Hear in-depth conversations on claims cost drivers and the challenges we are facing, along with opportunities for the industry to continue to evolve in the future. Both risk managers and industry service providers will benefit from the insights of this expert panel.

Speakers:

Max Koonce
Chief Claims Officer,
Sedgwick

John Csik
President,
Safety National

Sean Cooper
EVP and Chief Actuary,
WCIRB

Lilian Vanvliedt
Executive Vice President & Chief
Diversity and Inclusion Officer,
Alliant Insurance Services, Inc.

TIME: 12:00 - 12:30 PM

TIME: 12:30 - 1:30 PM

Solution Room - Get your Scavenger Hunt card signed

Lunch - across from the Solution Room/Expo

TIME: 1:30 - 2:30 PM

ROOM NAME: Macro-Pro

Melinda Rallison

RN, CCM Claim Product Manager – Medical Innovation
and Strategy Travelers

Kimberly Marsh

Vice President, National Accounts ANS Solutions

Megan Angus, ARM

Senior Claims Risk Manager, Sodexo

The Evolving Landscape of Pharmacotherapy: Navigating Challenges and Opportunities Beyond 2024

Are you wondering how to balance clinical benefit and cost-effectiveness in your pharmacy management program? What impact might the aging workforce have on medical and claim outcomes? Discover why it's crucial to address these challenges in today's healthcare landscape. Our session will equip you with practical strategies and tips to develop and implement effective medication management interventions, identify therapeutic risks and cost drivers in your portfolio, and achieve optimal clinical and financial outcomes on your claims.

TIME: 1:30 - 2:30 PM

ROOM NAME: MEDEX

Kyle Cato

Director Risk Management Work Comp
Williams-Sonoma, Inc.

Annie M. Davidson Esq., MSCC

Examworks Compliance Solutions

From Complexity to Clarity: Mastering Section 111 Compliance

Unlock the keys to seamless Section 111 compliance. We'll navigate the complexities and risks associated with reporting guidelines, potentially saving your organization from penalties exceeding \$1,000 per day. Join industry leaders who will share strategic checks and balances that fortify compliance systems. Discover insights on your approach and streamlining operations. Gain invaluable knowledge on time-saving practices and risk reduction. Take advantage of this opportunity to receive a practical toolkit of actionable strategies, create future-ready systems, and anticipate and address future challenges. Ensure your organization stays ahead and compliant—join us for an indispensable session shaping the future of Section 111 reporting.

TIME: 1:30 - 2:30 PM
ROOM NAME: Rossi Law Group

Mark Debus

Clinical Manager of Behavioral Health, Sedgwick

Judith Tsanopoulos

Director, WC, EE Safety & Leave Management,
MemorialCare

Tyrone Spears

Chief, Workers' Compensation Division,
City of Los Angeles

Hearts Racing to Respond: Workplace Trauma and Its Lasting Impact

As the world has become more chaotic, the need to elevate individual employee needs has also risen dramatically. Employees can be exposed to traumatic workplace incidents with resounding effects. These can be caused by environmental conditions such as a tornado, hurricane or earthquake; industrial incidents such as a work-related injury, fire or explosion; or human-caused conditions such as an active shooter, robbery or assault. Companies must take steps to create an effective response plan and establish a culture where employee well-being is a top priority. This session will increase awareness and describe how to put together an effective response plan.

TIME: 2:30 - 3:15 PM

Soution Room/ Expo

TIME: 3:15 - 4:15 PM
ROOM NAME: Macro-Pro

Matthew Papertsian

AI Strategy, TrustyCore

Trust in AI: Navigating Transparency, Accountability, and Human Oversight To Protect Against Costly Lawsuits

Delve into the importance of trust in AI systems in this illuminating session. We'll spotlight the pivotal roles of transparency and accountability in AI decision-making, review real-world AI failures via case studies, and learn about the continual need for evaluation. We'll discuss the importance of having a human in-the-loop for high-risk claims and decision-making to reduce future costly lawsuits. Join us for this comprehensive exploration of the core elements shaping trust in AI, offering a roadmap for responsible implementation and the harmonious coexistence of technology and human judgment.

TIME: 3:15 - 4:15 PM
ROOM NAME: MEDEX

David Stills

SVP, Carrier and Risk Practice, Sedgwick

Pamela Brann

Vice President, Risk Management, Cast & Crew

Judith Tsanopoulos

Director, WC, EE Safety & Leave Management,
MemorialCare

Steer Clear: Using Data to Drive Workers' Compensation Risk Management Within an Organization

The workers' compensation industry has a tremendous opportunity to continue to enhance the value that data can bring to supporting improved outcomes for all parties in the claims process. We will focus on: opportunities for inclusion of greater data elements in the process; how those data elements can provide trends indicating claim behavior tendencies; impacts on the regulatory and administrative processes; resources to ensure support to the injured worker; and how to best utilize the data that we now have available.

TIME: 3:15 -4:15 PM
ROOM NAME: Rossi Law Group

Steve Simon

Senior Risk Control Manager, Safety National

Steve Thompson

Senior Vice President, Risk & Safety Services,
Aspen Risk Management Group, a TRISTAR Company

Is Wearable Tech a Worthy Investment?

The wearables market is growing rapidly, presenting users with new ways to engage with technology. With all the various types of wearable technology available, it can feel overwhelming to many organizations. While these devices have the potential to reduce musculoskeletal disorders (MSDs), how can companies determine what option is right for their goals? Learn how to evaluate the pros and cons of these devices so your organization has a clear path forward in claims prevention.

TIME: 4:15 - 4:20 PM

TIME: 4:30 - 5:30 PM

Solution Room - Last chance to get your Scavenger Hunt card signed

Booth Break Down

TIME: 4:30 - 5:30 PM

ROOM: Law Offices Stacey L. Tokunaga

KEYNOTE SPEAKERS



TIME: 5:30 PM

Cocktail Hour

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