

TIME: 9:00 AM

ROOM NAME: SIU Consultant Group

Simon S. Keshishian

MDR, CLCS, CDR, CLMP, RIMS-CRMP

VP, Risk Management & Corporate Risk Counsel

Red Bull North America, Inc.

Red Bull Distribution Company, Inc. Red Bull Canada, Ltd.

Red Bull Arena, Inc.

Red Bull Media House N.A., Inc.

The Interplay of Insurance, Indemnity & Limitation of Liability from a Risk Management & Corporate Risk Lawyer's Perspective

Simplified tools and watch-outs to help manage risk in contracts

Too often, risk managers and legal practitioners spend time and energy perfecting insurance and indemnity clauses in their business agreements, only to find that the insurance call-outs cannot be met, or worse, the exculpatory language in the limitation of liability section apparently invalidates the indemnity and insurance requirements. This session will provide useful tips, discussing why clauses in various sections of the agreement appear to run afoul of each other and how to address them in a practical manner.

TIME: 9:00 AM

ROOM NAME: Rossi Law Group

Patti Colwell

Workers' Compensation Program Manager,

Safety & Security

Southwest Airlines

Shaun D. Jackson

Executive Director, Risk Management

Panda Restaurant Group, Inc.

Max Koonce

Chief Claims Officer

Sedgwick

Tyrone Spears, WCCP, ARM-P, IPMA-SCP

Chief of Workers' Compensation Division

City of Los Angeles

Dawn Watkins, AIC, PHR, ARM-P

Chief Risk Officer

Los Angeles Unified School District

Claim Complexities, Complications, & Solutions

A small percentage of claims make up the bulk of total claim costs. By identifying the factors driving these claims and strategically targeting resources, employers can make a notable impact on reducing claim costs.

A closer examination reveals that claim complexity is often driven by a few common factors contributing to a deteriorating situation or difficult conditions. Eliminating or mitigating these factors demands a different approach than handling more traditional claims. The challenge is to achieve the best possible results relative to the cost. This session will look at contributing factors to complex claims, identify proactive measures that can be considered in these instances, and share real-world solutions to illustrate how these cases can be effectively managed. The programs and strategies discussed will help control overall claim costs and better direct limited program resources.

TIME: 9:00 AM

ROOM NAME: Macro-Pro

Brenna Hampton

Office Managing Partner, San Diego

Hanna Brophy LLP

Scynthia Mcnabb Syfrett

Workers' Compensation and Risk Manager

Sharp HealthCare

California Workers' Comp & Civil Legal Update – What You Need to Know

Gain better insight into legal spending and strategies you can communicate to your carrier and defense counsel

A certified legal specialist and top legal educator will provide a clear and concise legal update for risk managers. We'll address the current status of COVID presumptions, CA Applicant Attorneys Association (CAAA) strategies to be aware of in 2023, and 5 Key Cases that all employers should know in California, including attacks on the Exclusive Remedy and Third Party liability cases. This session will be a legal update tailored to non-lawyers. The goal is to provide background and strategies related to 2022-2023 legal developments to help risk managers anticipate and mitigate exposure in workers' compensation and related areas.

TIME: 10:00 - 10:45 AM
SOLUTION ROOM

Morning Break

Don't miss our Scavenger Hunt! Find the icons clearly displayed on the booths in the Solution Room (AKA Exhibitor Hall) and get your card stamped. It's never been easier to enter for the grand prize!

TIME: 10:45 AM - 12:00 PM
ROOM: Law Offices Stacey L. Tokunaga



Kimberly George
Global Head, Innovation
& Product Development
Sedgwick



Mark Walls
VP Client Engagement
Safety National

Includes a panel of guests.

GENERAL SESSION

Out Front Ideas Presents: Data Driving Change Dare to think differently about data!

How solid is your organization's data strategy? Are you keeping pace with the advancements in data science and analytics? Are your departments and teams working in a data-driven capacity? Now is the time to prioritize your data strategy to increase workflow efficiency, adjuster performance, and claims outcomes. The use of data has significantly evolved in the last 5 years and is advancing faster than ever. During this live *Out Front Ideas with Kimberly and Mark* session, the audience will hear from leaders focused on executing data transformation, from adopting a data-driven strategy to deploying new initiatives:

- Maximizing utilization of cloud-based technologies and data-sharing platforms
- Forecasting and identifying trends using Advanced Analytics
- The power of data-driven partnerships
- The emergence of data products
- Considering and implementing process improvement initiatives

Speakers:

Leah Cooper
Risk Manager
Managing Director,
Global Consumer Technology
Sedgwick

Simon Keshishian
VP, Risk Management & Counsel
Red Bull North America, Inc.
Red Bull Distribution Company, Inc.

Steven Robles
Assistant Chief Executive Officer
County of Los Angeles.

TIME: 12:00- 12:30 PM
SOLUTION ROOM

TIME: 12:30-1:30 PM
Lunch & Raffle Prizes

Where many of your problems can be solved! (AKA Exhibitor Expo)
Get your Scavenger Hunt cards signed to win the Grand Prize!

Lunch is just across from the General Session and next to the Macro-Pro Room.

TIME: 1:30-2:30 PM
ROOM NAME: SIU Consultant Group

Kevin W. Hagel
Workers' Compensation Risk Specialist
Kaiser Permanente
Corporate Risk Management

Vicki Lindquist, Esq.
Partner
Laughlin, Falbo, Levy & Moresi - Oakland

Lisa Ivancich
Applicant Attorney
Ivancich & Costis

The Altered State of Post-Pandemic Work: From the Dining Room Table to Downtown

The perks and pitfalls of the post-pandemic fully remote and hybrid work models

Many employers have had to adjust to a large portion of their workforce being remote or partially remote, resulting in employers having less control over the workplace environment. This session provides safety and prevention measures to reduce claims, the knowledge to act swiftly to address claims once filed, and strategies and defenses designed to reduce the lifespan of the claim and get injured workers back to work. Topics include jurisdictional issues for those who have taken their license to work from home out-of-state, the hidden dangers in the work-from-home environment, and strategies for defending and handling remote/hybrid work claims.

This session also provides practical insight and strategies for recognizing a true AOE/COE injury alleged to have arisen from remote/hybrid work. Included is a strategic roadmap for effective claims handling and defense designed to bring the claim to a swift conclusion and get your employees back to work at full capacity.

TIME: 1:30-2:30 PM
ROOM NAME: Rossi Law Group

Michael W. Simmons
Vice President, Human Resources,
Risk Management & Legal
WKS Restaurant Group

Kris Bowen
Client Services Director
Work Comp Resolutions, Inc.

Quiet Quitting & the Great Resignation

What is Quiet Quitting? How to recognize it, how to overcome it, and how risk managers and employers can engage employees.

There is a significant amount of turnover right now. Working from home has led to employees being "checked out." We will discuss the Great Resignation and how to bring employees back in.

TIME: 1:30-2:30 PM
ROOM NAME: Macro-Pro

Michael Zea
Settlement Consultant
Ringler/Z-Settlements

Julio Martinez
Attorney
Testan Law

Caryn Siebert
Business Development VP
Gallagher Bassett TPA Services

Settling Cases with Structured Settlements as the Negotiation Tool

How to best utilize structured settlements and the expertise an experienced structured settlement consultant can offer to your claim handlers and counsel to help facilitate negotiations

We all know that workers' compensation claims tend to age poorly. The longer they're open, the more concerns develop, creating a larger potential cost exposure. In this deep dive, you'll discover how to identify settlement opportunities. You'll learn how to evaluate middle and high exposure claims pragmatically, based on real rates, and use the injured party's medical condition to enhance the value of your settlement offers. You'll learn how to properly delegate responsibility to counsel and your settlement consultant to improve the process and manage settlement closing documents more efficiently.

TIME: 2:30 -3:15 PM
SOLUTION ROOM

Afternoon Break

Don't miss our Scavenger Hunt! Find the icons clearly displayed on the booths in the Solution Room (AKA Exhibitor Hall) and get your card stamped. It's never been easier to enter for the grand prize!

TIME: 3:15 -4:15 PM
ROOM NAME: SIU Consultant Group

Steve Simon,
Sr. Risk Control Manager
Safety National

Laner Souki
Risk Manager
Investors Management Trust Real Estate Group

Steve Thompson
Sr. Vice President
Aspen Risk Management Group

Marc Robinson
Corporate Director of Safety & Security
Sun Hill Properties Inc.

Developing and Maintaining a Strong Safety Culture

Defining a positive safety culture customized for all levels of employees in the organization

Safety culture is often a misunderstood concept for many organizations. Employers must follow various laws and regulations to protect the safety and health of employees. But safety on the job doesn't stop with compliance. Following the laws and regulations is the first step to having a safe workplace. Organizations that excel in safety go beyond the requirements and cultivate a strong safety culture.

Management plays a crucial role in shaping the safety culture at your company and making your workplace a safe and healthy environment for everyone. This training session will give you a basic understanding of safety culture, why it matters, and what employers can do to help support a strong safety culture.

According to the Occupational Safety and Health Administration (OSHA), developing a strong safety culture has been shown to have the single greatest impact on incident reduction of any process. A company with a more robust safety culture will experience higher productivity because fewer incidents mean less production downtime, and more healthy workers on the job means more output.

TIME: 3:15 -4:15 PM
ROOM NAME: Rossi Law Group

Bryon Bass

Senior Vice President
Workforce Absence & Disability Practice

Dawn Watkins

Chief Risk Officer
Los Angeles Unified School District

Frank Christine III

State Bar Certified Specialist Workers' Compensation
Law Tobin Lucks LLP

Intersection of ADAAA & Workers' Compensation

Employment laws related to leave of absence and accommodation also apply to workers' compensation claims, adding another layer of complexity to an already challenging situation. Executives must understand the nuances of such laws and create a consistent leave of absence approach across the organization, regardless of what caused the injury or where it happened. Join us in looking at ways to create and implement consistent programs that adhere to both internal standards and comply with statutory regulations.

TIME: 3:15 -4:15 PM
ROOM NAME: Macro-Pro

Jamie Goff

Sr. Director of Claims, BETA Healthcare Group

Amanda Wilson, MD

Chief Executive Officer and Founder, NorthStar Care, Inc.

Lisa Chiodo, PhD

Chief Science Officer and Founder, NorthStar Care, Inc.

Diann Cohen (moderator)

Vice President, Macro-Pro, Inc.

The Morning After: Alcohol Use Disorder

The risks it poses for employers and a novel solution that works

Alcohol use disorder is not only a significant risk to employers because of its prevalence: it is also one of the leading causes of workplace injury. Effective treatment drives employee retention and productivity.

In this session, we discuss the problems and risks related to employee alcohol use and alcohol use disorder. The presentation will focus on a novel solution for treating this serious medical disease. The solution does not require employees to leave their job for treatment, has very high success and retention rates, and can be delivered anonymously. Reduce employee absenteeism, improve employee presenteeism, and reduce workplace accidents by providing effective medical care for this highly prevalent disease.

TIME: 4:30-5:30 PM
ROOM: Law Offices Stacey L. Tokunaga



KEYNOTE SPEAKERS



Brian and Mika Kleinschmidt

from HGTV's hit series 100 Day Dream Home and Season 2 Rock the Block winners, will be the Keynote speakers this year.

Brian & Mika bring fun and laughter to the topic of Work-Life Balance. There will be a photo opportunity during Cocktail Hour.

TIME: 5:30 PM
Cocktail Hour

Pick up your CEUs.

Grand Prize announcement, raffle prizes and photos with Brian and Mika